

Joining Our Pack

This information sheet is designed to help answer questions about our intake process. We truly are in the business of being the best daycare for your best friend and to that end, we take all steps necessary to ensure we can provide the very best for all dogs attending daycare. Here's how we work to accomplish our mission.

What We Do

In order to maintain the happiness and well-being of our guests, all dogs must undergo a day of temperament evaluation. Due to the safety of all dogs we are not able to accept aggressive dogs. This evaluation allows us to learn the temperament and social skills of your pup and ensure that they will enjoy participating in the daily activities of daycare.

When Is This Done

The temperament evaluation is conducted on the first day of daycare. We require that you drop your dog off at 7:00 a.m. on their first day, unless other arrangements have been made. This is especially important if you have a dog that has never been in a group setting or is timid or shy. We feel getting here early gives your pup time to check the place out and get a little adjusted on their own before a lot of other dogs arrive when it can get loud with excitement!

Who is Involved

We will become personally acquainted with your dog and then slowly introduce other dogs to him or her who are known for their friendly nature and well-rounded socialization skills. Slowly we will introduce other dogs currently in the group who are great daycare ambassadors.

What We Are Looking For

We will carefully monitor your dog's body language, posturing and reactions during these social interactions. We are looking for any potential problems that your dog may have adjusting. If the interactions are going well, we will introduce your dog to the rest of the pack and we will observe and monitor your dog closely throughout the day.

What Happens After

Once your dog has successfully completed their first day, we are happy to have them join us as a regular daycare friend.

In the event that we feel a dog may need more training to interact safely with the pack, we will contact you and let you know what we observed.

Why We Do It

Our evaluation process is very straight forward and is designed to address the individual needs of your dog and determine their current level of socialization while ensuring that everyone in our care has a fun, safe environment to happily enjoy their day. We are well adept at taking all breeds and many levels of socialization. We have Great Danes and Chihuahuas. We have rough and tumble dogs and mellow dogs who prefer a more gentle play style. If your dog is shy or timid and needs time to adjust to daycare, we are happy to give them that time. We will always be honest with you on their behavior and keep you informed. We work to make sure every dog is enjoying their day with us and if we feel they are not, we will let you know.

Please call (603) 384-DOGS or email info@koolk9nh.com now to schedule your best friend's first day with us. First day is always free!! We look forward to hearing from you!